



## SURVEY

1. How would you rate Statewide's timeliness of quoting?  
\_\_\_\_\_ Excellent    \_\_\_\_\_ Good    \_\_\_\_\_ Average    \_\_\_\_\_ Poor
  
2. How would you rate Statewide's timeliness of policy issuance?  
\_\_\_\_\_ Excellent    \_\_\_\_\_ Good    \_\_\_\_\_ Average    \_\_\_\_\_ Poor
  
3. On smaller policies how would you rate Statewide's minimum premiums?  
\_\_\_\_\_ Too High    \_\_\_\_\_ Too Low    \_\_\_\_\_ Just Right
  
4. In order of importance List 1-4 the criteria to writing a policy.  
\_\_\_\_\_ Price    \_\_\_\_\_ Coverages    \_\_\_\_\_ Timely Issuance    \_\_\_\_\_ Service
  
5. List the top 3 General Agencies used by your office:  
a. \_\_\_\_\_  
b. \_\_\_\_\_  
c. \_\_\_\_\_
  
6. Which General Agency receives a majority of your business? \_\_\_\_\_  
Why? \_\_\_\_\_  
\_\_\_\_\_
  
7. What product would you like to see Statewide offer? \_\_\_\_\_
  
8. How can Statewide be a bigger factor in your agency? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
  
9. Have you recently visited or used Statewide's web page?  
\_\_\_\_\_ Yes    \_\_\_\_\_ No
  
10. Any additional comments or concerns you like us to know about? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Name: \_\_\_\_\_ Agency \_\_\_\_\_ Phone \_\_\_\_\_

(For Gift Certificate Drawing Purposes ONLY!)